

# Shovel Town Basketball Club LLC – Cancellation Policy

This Cancellation Policy (“Policy”) governs the terms and conditions under which cancellations and refund requests will be addressed by Shovel Town Basketball Club LLC (“we,” “our,” or “us”). By enrolling in any of our programs, you (“Client,” “you,” or “your”) acknowledge and agree to the following terms:

## Basketball Sessions

All basketball sessions are fully refundable, *provided* that you notify us of your cancellation at least **24 hours** in advance of the scheduled session.

**No refunds** will be issued for cancellations made within **24 hours** of the scheduled session. *No exceptions* will be granted for any reason.

## Soccer and Futsal Sessions

**All soccer and futsal sessions** are strictly non-refundable. Once registered, **no refunds** will be granted under any circumstances, including but not limited to personal reasons, conflicts, or unforeseen events.

## Camps, Clinics, and Special Events

Registrations for **camps, clinics, and other events** are **non-refundable**. No refunds will be provided for cancellations, absences, or any other reasons, *without exception*.

## General

This Policy applies to all clients without exception. Any request for deviation from this Policy requires express written consent from Shovel Town Basketball Club LLC.

Failure to adhere to these terms will result in the forfeiture of any applicable refunds.

By enrolling in our programs, you understand and agree to this Policy. We reserve the right to modify these terms at our discretion